

Party Information /Terms & Conditions (Toddler/Classic/Disco Party)

To secure your party booking you will need to make a payment of £30 as a non-refundable deposit. Your party invites can be collected from the Jumbo Fun & Play reception.

The final balance is required to be paid at least 4 days prior to the party.

The following must also be confirmed and paid for, at this time:

- The final numbers of children and their names
- The final number of adult parents/guardians and their names
- Dietary requirements/food allergies
- Extras (party bags, balloons, adult buffet etc)

Please note: Party bags are not recommended for children 3 years and under!!!

If there is an increase in numbers after the final balance is paid, please advise us in advance so that we can confirm we can accommodate this, and amend your party booking accordingly. The balance will also need to be paid at this time.

Additional party invitations can be collected from the Jumbo Fun & Play reception.

The Company reserves the right to cancel any party for failure to pay balance by due date and the deposit will be non-refundable.

Upon payment of account, no refunds can be made for children that cancel their attendance within 4 days of the date of the event, or on the day of the party.

All party deposits and final payments are non-refundable. Should the party need to be cancelled due to illness or severe weather conditions, we will allow wherever possible, a change of party date. We will try and reschedule within the following 4 weeks, subject to availability.

Minimum number of children per party applies. If the party runs with less than the minimum number of children in attendance, a charge for the minimum number of children will be made nevertheless.

All children must be accompanied by a responsible adult at all times. Jumbo Fun & Play does not accept responsibility for the supervision of children. Recommended minimum ratio 1 adult per 5 children.

Please do not arrive more than 10 minutes before your party is due to start as we cannot allow entry and do not wish to disappoint parents and the party child.

Your party will last 2 hours. We politely request that guests do not arrive until 5 minutes before allocated party time and vacate promptly at the end of the party, to allow us time to service the area for the next guests. Failure to do so will result in additional charges to the party parents as a result of the late departure.

Should your guests bring children that are not showing on the guest list they will be required to pay the normal entrance price for those children before being permitted into the play facility.

Socks MUST be worn at all times.

We recommend to parents that children wear long sleeves and trousers, whilst playing on the equipment. Non acrylic clothing is best, to reduce the chance of friction burns.

For Health and Safety reasons, only food purchased at Jumbo Fun & Play may be consumed on the premises.

We do not provide a birthday cake as part of your party package; however you can bring your own birthday cake in. Please be advised, for health and safety reasons, we do not allow anything other than standard single candles to be used.

In order to protect the privacy and security of children playing at Jumbo Fun & Play, photographs may only be taken in the party rooms and only by parents accompanying party guests. Photography in the main play area is not permitted.

We do not accept any form of verbal or physical abuse towards staff, management or other members of the public. Jumbo Fun & Play reserves the right to ask guilty parties to leave.

Please ensure you and your guests have read and understood our Rules of Play which are displayed within the Jumbo Fun & Play reception area, as well as the main area.

Anyone wishing to stay longer after the party has finished, will need to enquire at reception, as to availability and this will be charged at our normal play session rate.

Please be advised, if your party is for more than one birthday child, we only provide one free return pass per 10 children, including the birthday child.

By paying your deposit, you are confirming that you accept all of the terms stated above.